

# Returns

If you are not 100% satisfied with your purchase, return it within 14 days of receipt and in saleable condition for a refund or like-for-like exchange. Immediately after receiving your products, please check if the products are undamaged and correct. If not, please notify us directly via [fizza@xs4all.nl](mailto:fizza@xs4all.nl)

Please return your item in the original packaging where possible. Please note, all items for refund or exchange should be both unwashed and in a re-sellable condition.

If you wish to return:

- Notify us of your wish to return within 14 days after you received your clothing by sending an email to [fizza@xs4all.nl](mailto:fizza@xs4all.nl) stating the order number and the products you wish to return.
- Off course we would like to hear why you wish to return.
- After notifying us, you'll have 14 days to return the products you would like to return.
- We'll refund the product price you within 14 days after receiving your return.
- Shipping costs for the return are to be paid by you.

You can return the products to:

Fizza  
attn. Returns  
Dorpsstraat 17  
2435 AJ Zevenhoven  
The Netherlands